



North Sound Behavioral Health Advisory Board

Agenda

February 6, 2024
1:00 p.m. – 3:00 p.m.

Call to Order and Introductions

Revisions to the Agenda

Approval of January Minutes

Announcements

Brief Comments or Questions from the Public

Provider Survey Results – Linda Crothers

North Sound BH-ASO Legislative Update and Bills for Support – Brad Banks

North Sound Legislative Forum – Brad Banks

Executive Committee Report

Director's Report

Director's Action Items

Old Business

- Opioid Abatement Council Update
- Legislative Forum Update – Venue, Facilitator

New Business

- 2024 Pre-Meeting Trainings and Site Visits
- Executive Committee Appointment
- Advisory Board Recruitment Discussion

Report from Advisory Board Members

Reminder of Next Meeting



North Sound Behavioral Health Advisory Board

Minutes

January 2, 2024

1:00 p.m. – 3:00 p.m.

Call to Order and Introductions

The new 2024 Chair was unable to attend the full board meeting but attended the EFC earlier today.

Pat O'Maley Lanphear chaired the full board meeting.

Advisory Board Attendees:

- o Mena Pebbles, Snohomish
- o Pat O'Maley-Lanphear, Snohomish
- o Gay Lynn Beighton, Snohomish
- o Rose Dennis, Island
- o Chris Gardin Island
- o Hannah Ordos, Whatcom
- o Mark McDonald, Whatcom
- o Savannah Burt, Molina Healthcare

NS BH-ASO Staff:

- o JanRose Ottaway Martin, Executive Director
- o Margaret Rojas, Assistant Director
- o Lisa Hudspeth, Contracts Manager

Revisions to the Agenda

There were no revisions to the agenda requested.

Approval of December Minutes

Alan F. moved the motion for approval, Mena P. seconded, all in favor, none opposed, motion carried.

Announcements

There were no announcements.

Brief Comments or Questions from the Public

None

Executive Committee Report

Pat said there was one charge for a November meal but no other charges to the AB account. She added that there was an update on release of money for 2024 for the retreat and the forum.

She added there was nothing else from the Executive Committee that needed forwarded to the Full Board.

Director's Report

There was no written ED Report. JanRose gave an update on the Skagit County Prosecuting Attorney's Office. She answered questions.

She spoke briefly about the Dashboard that was included in the members' packets and said if there were any items of particular interest, she would point it out in the Executive Director's Report.

North Sound Contracts Presentation – Lisa Hudspeth and Margaret Rojas

Margaret asked members what they were hoping to see regarding the contracting process, language, credentialing, etc.

Below are the responses:

- Provider outcomes (deliverables) and accountability
- Describe the process and the challenges regarding the contractors.
- Contractor specifics.
- Grass roots sense of the challenges with those the ASO contracts with.
- How do we manage issues such as understaffing? How does that impact the system?
- A snapshot of the dynamics and the process (understanding deliverables in the overall domain of the ASO).
- Outputs and outcomes elaboration (things that may be part of an internal discussion with contracts management).
- Program oversight.
- Lisa said an overview of contracts process can be made available beginning next month and possibly continue into future meetings with a deeper dive that may need to take place with the clinical staff regarding program oversight.
- How do the actions of the MCOs affect the ASO's contracting process?
- Renewal of contracts and fees increase.
- To have a contracts person be available at the AB Meetings to discuss the contracts before the AB approves funding.
- Ensure the Washington Opioid Plan is being addressed when contracting.
- We will give the AB and update on the MCO contracting update as we receive it, per Jan Rose.
- JanRose added the contract link into the Zoom chat box.
- Pat said she would send her own notes to the JanRose.
- Not interested in nuts and bolts like contract construction.
- Strategic goals and objectives and the impact on the contracting processing and language.
- Lisa asked that the members reach out to Maria if there were any additional items they would like addressed.

Director's Action Items

Margaret reviewed the motions list that will be going to the Board of Directors. There were no questions.

Rose moved the first motion to move the motions forward to the Board of Directors, Mena seconded, all in favor, none opposed, all in favor, motion carried.

There were no questions on the Introduction Items

Old Business

○ Opioid Abatement Council Update

JanRose gave an update on the December OAC meeting. After giving an update, she added that as the meetings progress, there will be clarity as to how the cities and counties will use the money and more clarity will come around the second payments received (because of the bankruptcies).

JanRose said she would see what money has come through so far and let the AB know.

Legislative Forum Update

Chris gave the update on the Legislative Forum. He referenced King County's forum and their topics. He added that the AB is hoping to gather legislators and mayors to join the forum. Hoping to organize the priorities and come up with an action plan for the forum. This would take place toward the end of 2024 for the 2025 election.

Brad Banks (the ASO lobbyist) was offered by the ASO to assist.

An AB Steering Committee is needed. Chris noted that he is aware of individuals that are interested that aren't in the meeting today.

Pat asked AB members if they were interested in being on the Steering Committee. She added that Maria will send out an email and will bring the information back to the next AB Meeting.

Regarding the *new bills* interest, it was asked if Zoom Meetings are available with the individual district elected officials. Pat noted that it is a short session this year and said she would ask Maria if she could set up appointments should the group come up with legislative priorities with our representatives.

New Business

○ Executive Committee Appointment

Pat noted that a new Chair and Vice Chair have been appointed for 2024. Kara has 4 individuals identified that she would like to ask if they would be interested in being on the Executive Committee. She will reach out to and bring back the information to the Advisory Board.

If others are interested in being part of the Executive Committee, they can email Maria and she will forward it to Kara.

Report from Advisory Board Members







None Reported

Reminder of Next Meeting

February 6th, 2024

Pat noted that there will be a Pre-Meeting during the February meeting.

North Sound Behavioral Health Administrative Services Organization
Advisory Board Budget
January 2024

Budget Expense Under / (Over) Budget	Total	All Conferences	Board Development	Advisory Board Expenses	Stakeholder Transportation	Legislative Session	Community Projects
		Project # 1	Project # 2	Project # 3	Project # 4	Project # 5	Project # 6
	\$ 20,000.00 (81.50)	\$ 7,000.00	\$ 4,500.00	\$ 4,000.00 \$ (81.50)	\$ 800.00	\$ 3,000.00	\$ 700.00
	\$ 19,918.50	\$ 7,000.00	\$ 4,500.00	\$ 3,918.50	\$ 800.00	\$ 3,000.00	\$ 700.00
							
		All expenses to attend Conferences	Advisory Board Retreat/Summit	Costs for Board Members (meals mileage, misc.)	Non- Advisory Board Members, to attend meetings and special events	Shuttle, meals, hotel, travel	

NORTH SOUND BH-ASO
AdBrd Transaction Detail by Account
January 2024

	Type	Date	Num	Name	Memo	Amount	Balance	
56433 - Public Education								
5643300 - Advisory Board								
5643331 - Supplies								
	Bill	01/23/2024	Dec23-4194	Olive Garden	Batch # 148925	179.34	179.34	December
	Bill	01/23/2024	Dec23-4194	Panera	Batch # 148925	81.50	260.84	January
Total 5643331 - Supplies						260.84	260.84	
Total 5643300 - Advisory Board						260.84	260.84	
Total 56433 - Public Education						260.84	260.84	
TOTAL						260.84	260.84	

2024 Pre-Meeting Trainings, Site Visits, Conferences, and Legislative Visits

January		
February	Contracts Overview	Lisa Hudspeth
March		
April		
May	Advisory Board Retreat	
June		
July	Summer Recess - No Pre-Meeting	
August		
September		
October		
November		
December	Holiday Potluck - TBD	
	PPW - Evergreen Recovery	
	MAT - PDOA	
	Board of Directors - Elected Officials	
	Accountable Communities of Health	
	Snohomish County Opioid Outreach Program	
Date	Site Visits	Note
TBD	Denny Juvenile Justice Center - Everett	
TBD	Ituha Stabilization Facility - Oak Harbor	
TBD	Mukilteo Evaluation and Treatment Facility - Mukilteo	
TBD	Whatcom County Crisis Stabilization - Bellingham	
Date	Advocacy	Note
TBD	Legislative Session	
Date	Conferences	Location
June 12-14	WA Behavioral Healthcare Conference	
October	WA State Co-Occuring Disorders and Treatment Conference	
Legend		
Salmon	Completed	
Green	Available topics to schedule	
Yellow	Non pre-meeting training month	

For Board of Director Approval

Community Behavioral Health Rental Assistance - Proviso 86 Program Enhancement Funding

- The Proviso 86 funding was a competitive process with Health Care Authority (HCA) to provide funding for individuals involved in the criminal justice system who need behavioral health services and/or housing. The North Sound BH-ASO will receive \$739,000 annually for this project.
- HCA requested the ASO provide a match for the Proviso 86 funding, there was no indication of the level of match, we provided 33%, consistent with federal match requirements. Due to the funding requests coming in above the \$739,000 we used the match to increase two of the providers for equity in the allocations.
- The amendments below are allocating the funds to our Community Behavioral Health Rental Assistance Programs.
 - The allocations are as follows:
 - Snohomish County-Bridgeways \$161,000
 - Snohomish County-Compass Health-\$150,000
 - Island, Snohomish, Skagit & Whatcom County-Pioneer Human Services-\$61,000 + North Sound BH-ASO General Funds-State 33% match of \$121,935
 - Whatcom & Skagit County-Lifeline Connections-\$61,000 + North Sound BH-ASO General Funds-State 33% match of \$121,935
 - Whatcom County-Lake Whatcom Center-\$150,000
 - Whatcom County-Opportunity Council-\$156,000

Motion#

NS BH-ASO-Bridgeways-CBRA-23 Amendment 1 for the purpose of adding Proviso 86 funds to the CBRA rental assistance in Snohomish County. The contract term is July 1, 2023, through June 30, 2024, with an automatic one-year renewal on July 1, 2024, based on continued compliance with the terms of the contract.

NS BH-ASO-Compass Health-CBRA-23 Amendment 1 for the purpose of adding Proviso 86 funds to the CBRA rental assistance in Snohomish County. The contract term is July 1, 2023, through June 30, 2024, with an automatic one-year renewal on July 1, 2024, based on continued compliance with the terms of the contract.

NS BH-ASO-Lifeline Connections-CBRA-23 Amendment 1 for the purpose of adding Proviso 86 funds to the CBRA rental assistance in Skagit and Whatcom County. The contract term is July 1, 2023, through June 30, 2024, with an automatic one-year renewal on July 1, 2024, based on continued compliance with the terms of the contract.

NS BH-ASO-Lake Whatcom Center-CBRA-23 Amendment 1 for the purpose of adding Proviso 86 funds to the CBRA rental assistance in Whatcom County. The contract term is July 1, 2023, through June 30, 2024, with an automatic one-year renewal on July 1, 2024, based on continued compliance with the terms of the contract.

NS BH-ASO-Pioneer Human Services-CBRA-23 Amendment 1 for the purpose of adding Proviso 86 funds to the CBRA rental assistance in Island, Skagit, Snohomish and Whatcom County. The contract term is July 1, 2023, through June 30, 2024, with an automatic one-year renewal on July 1, 2024, based on continued compliance with the terms of the contract.

For Introduction

Didgwalic Wellness Center

- Didgwalic Wellness Center was the successful bidder for the expansion of Medication Assisted Treatment (MAT) in Skagit County, specifically east county. This service will be available to all individuals regardless of their ability to pay. Didgwalic will bill Medicaid, Indican Health providers and private insurance.

Provider Survey Questions

Q1 What are your recommendations for improving the current system of care for individuals experiencing Opioid Use Disorder (OUD)?

Q2 How would you like to see treatment for individuals experiencing Opioid Use Disorder (OUD) expanded?

Q3 As a Provider, what do you most need to help support individuals who are in treatment?

Q4 As a Provider, what do you most need to help support individuals who are in recovery?

Provider Survey Responses

Treatment Access:

- Low barrier treatment
- Easier access
- Same day/next day treatment access
- More treatment options
- Youth WM
- More long-term beds
- More WM
- Expand involuntary treatment options
- Treatment available where clients live
- Walk-in SUD assessments
- Open access to treatment
- Treatment on demand
- [more]Involuntary options

Treatment Improvements:

- More “EBP” [evidenced based practice?] that work for OUD
- Better discharge planning
- “Better” WM
- More treatment system collaboration/wraparound services
- More MAT providers that require OP SUD services
- Bed availability in treatment facilities and detox
- Counseling availability
- Aftercare
- Funding for incentive based/contingency treatment reward models to help with engagement and long term sustainability
- [client access to] Technology (phone, wifi access)

Housing:

- Housing First
- Housing for clients
- Increase Recovery housing (with rent coverage)
- Housing options
- Additional funding for supportive housing
- Housing placement for those who complete treatment
- Housing, housing, housing [multiple responses]
- Additional housing support for post treatment to support ongoing stability
- Safe and affordable housing

Funding:

- Funding for those without Medicaid
- Funding for more than 30 days of care
- “Funding for provider being able to go where the client is like a treatment Residential facility”
- Easy to access rental dollars for transitional housing at discharge
- Funding for outreach and inpatient support services
- More flexible funding for recovery support services/housing
- [a] way to pay for outreach workers
- **Flex funds for basic needs (clothing, hygiene and drivers license)**
- Funding

Transportation:

- Transportation access
- Transportation to detox
- “Access to transportation [for appointments] with formal and natural supports”
- Transportation, transportation, transportation [multiple responses]

Staffing/Outreach:

- Street clinics
- More peer support
- Higher pay for providers
- Mobile clinics
- Mobile units
- Expand Psych ARNPs
- More Peer Bridgers upon discharge
- Higher pay/reimbursement rates in order to recruit/retain staff
- Expanded outreach in rural areas
- Funding to support the level of case management or engagement activities

- Less of a case load to really be available for people
- “We are currently experiencing a critical work force crisis, we need peer support services expanded, more support for staff incentives, training, and help with DOH credentialing.”

Mental Health/Psychiatric/Medication:

- Mental Health
- Availability of psych meds
- More long term care facilities for co-occurring
- Outreach workers with MH training
- Pharmacy access
- Mental health evaluations

Legal/Systemic changes:

- Revise regulations on State and Federal level-Payment for carries to OTP
- Less criminalization
- Assessment required less often/older assessments utilized
- [providers] need “assurance that [individuals] home and job will still be there when they get out of treatment”
- “Unilateral agreements between WA Medicaid accepted providers
- Collaboration for seamless transitions within services”
- Less Red Tape
- “Transportation-change contracts for patient pick out of area requirement-get rid of the clause”
- “ID”

MAT:

- More MAT
- More integration of MAT and SUD treatment
- Treatment access for Methadone
- Mobile methadone
- Mobile MAT
- MAT
- San Juan is underserved for MAT

Employment:

- Greater opportunity for job training
- Access to vocational training

Recovery Community:

- Places for “clean and sober” to socialize
- Access to support meetings for individuals.

Stigma:

- Address Stigma (OUD)
- “Help with ending the stigma of addiction and recovery, reach out to the community and continue to explain that overdose is reversible and preventable, and that treatment is healthcare. Everyone deserves a chance”

Provider training/education:

- Increased availability of trainings
- Resources

Overdose Response:

- More Narcan

Discussion:

- JAMA article: “Comparative Effectiveness of Different Treatment Pathways for Opioid Use Disorder”
- A few limitations (population surveyed, etc.)

Questions:

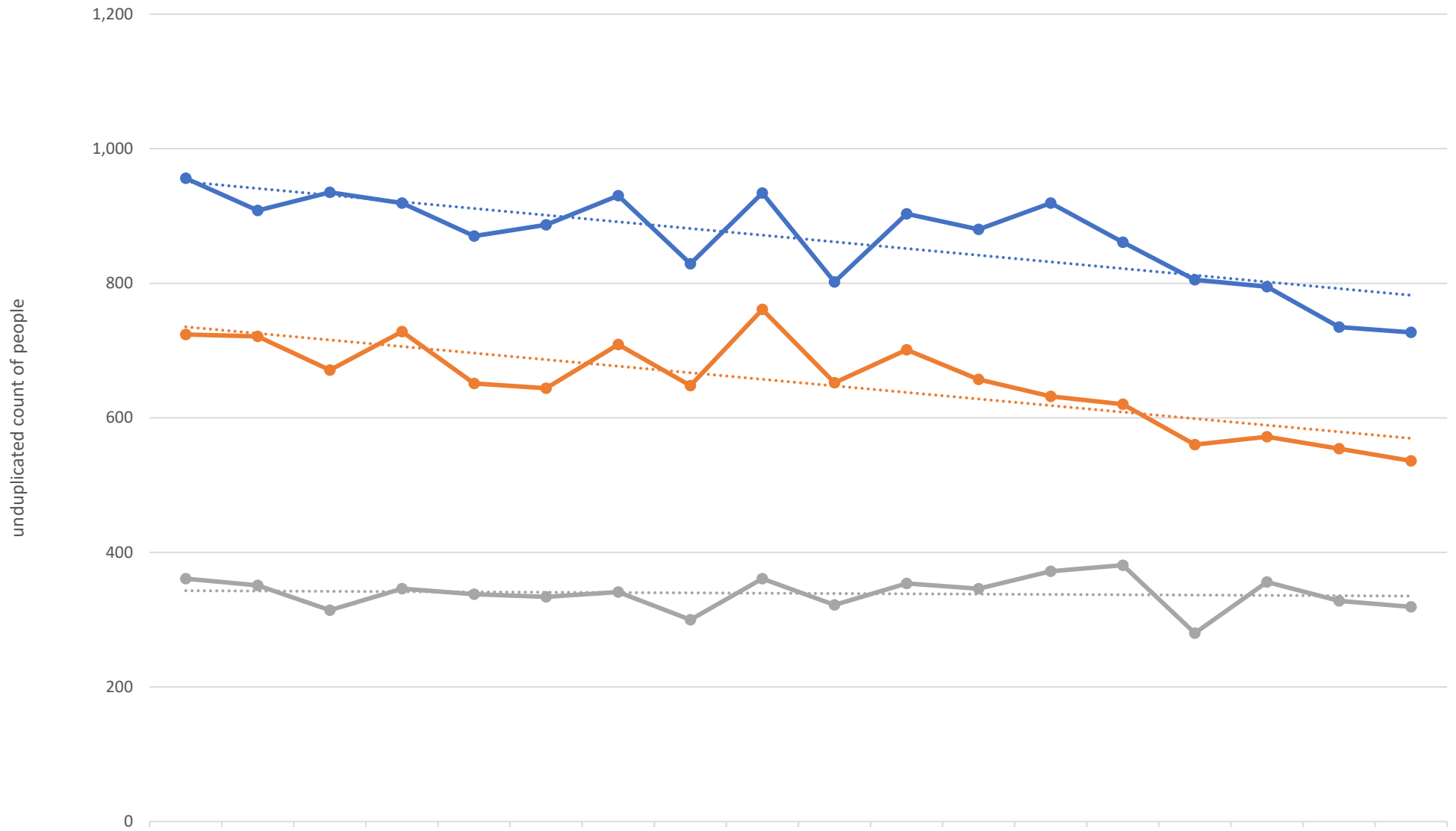
- Where do we go from here?
- Other thoughts about how to utilize this information/data?
- Anything that we missed or that we didn’t capture?



North Sound Crisis System Dashboard

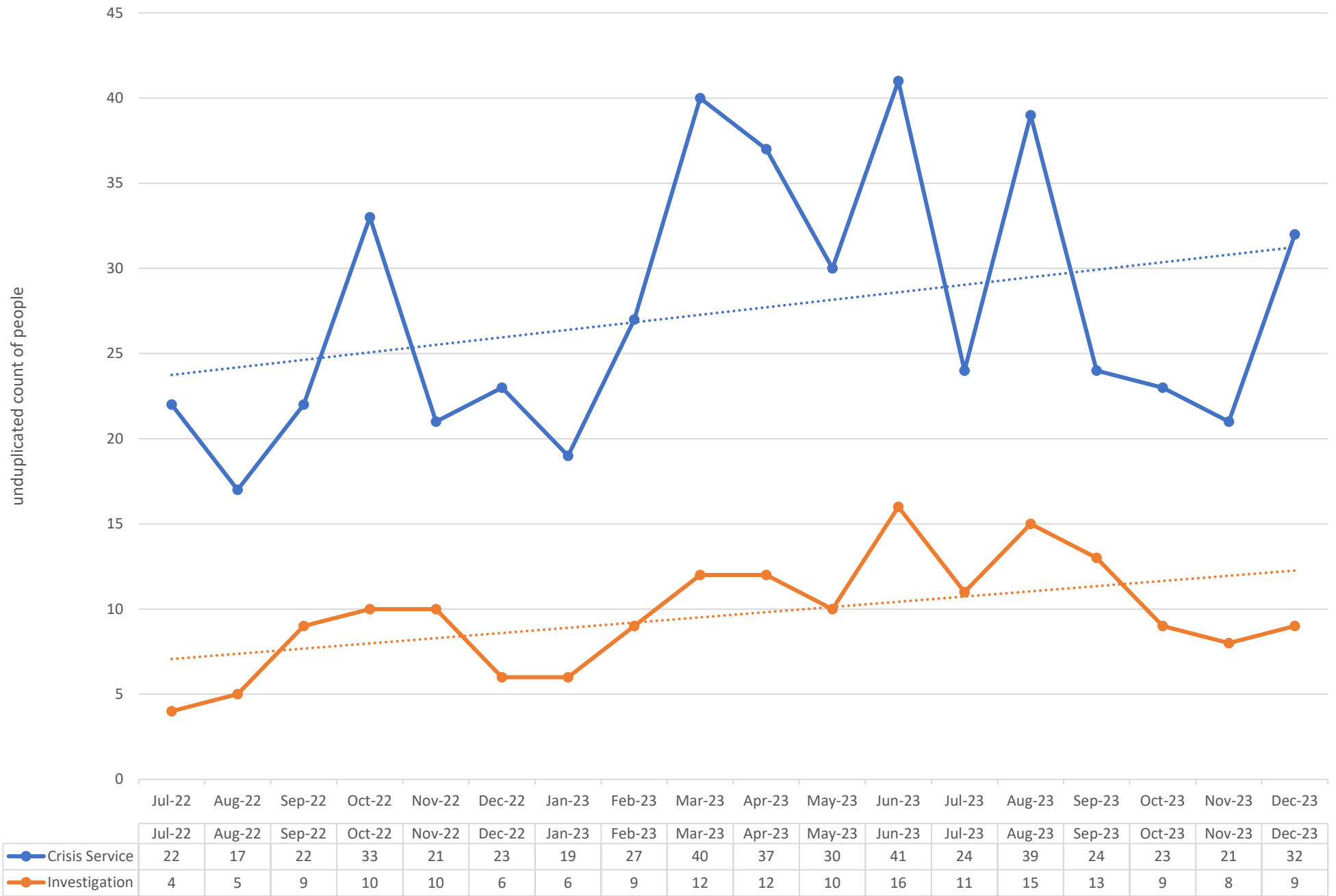
Page 2	Unduplicated People receiving a crisis system service
Page 3	Island - Unduplicated People receiving a crisis system service
Page 4	San Juan - Unduplicated People receiving a crisis system service
Page 5	Skagit - Unduplicated People receiving a crisis system service
Page 6	Snohomish - Unduplicated People receiving a crisis system service
Page 7	Whatcom - Unduplicated People receiving a crisis system service
Page 8	Region Designated Crisis Responder (DCR) Investigations
Page 9	Region DCR Investigation Referral Sources
Page 10	Region DCR Investigation Outcomes

Unduplicated People receiving a crisis system service

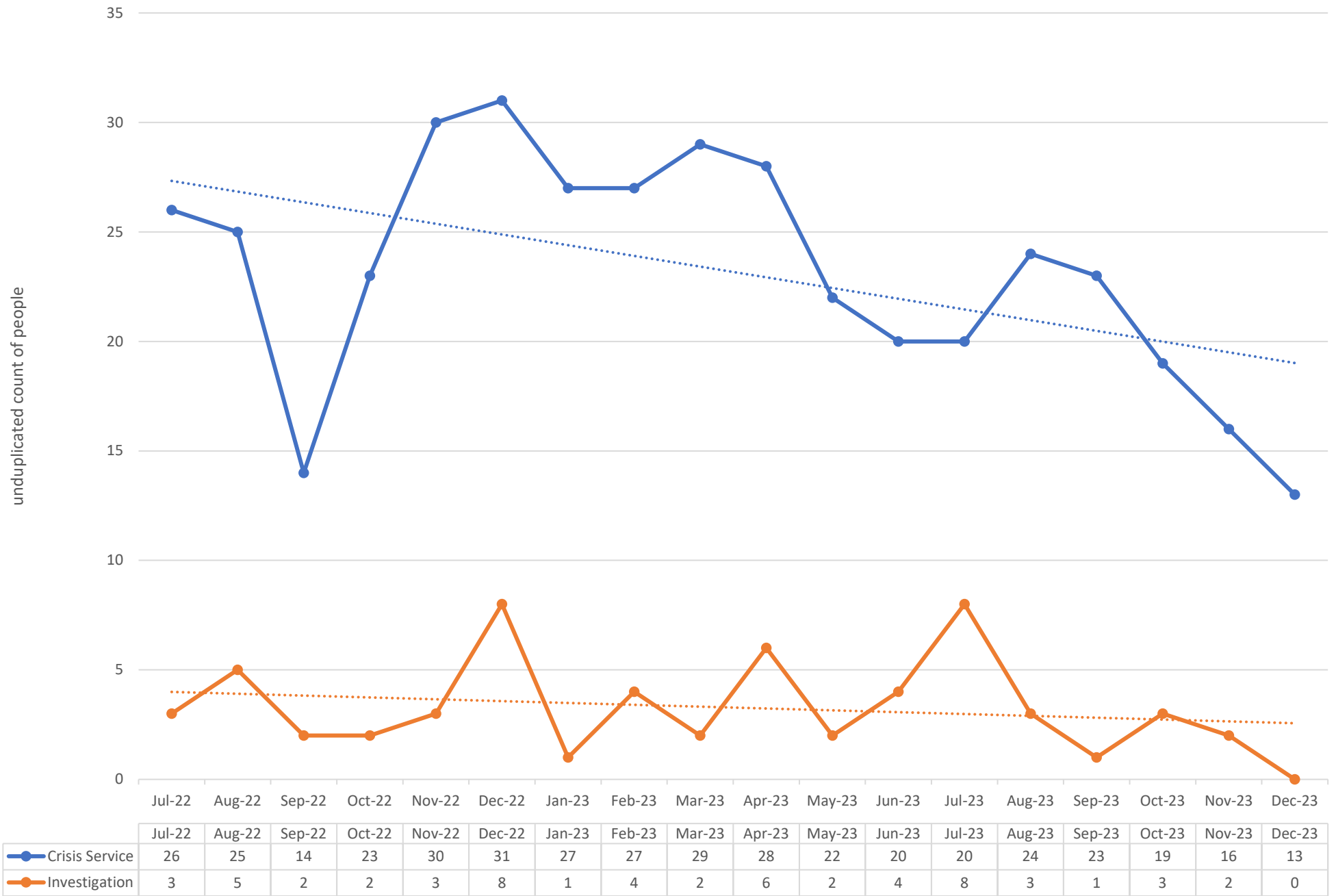


	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
Crisis Call	956	908	935	919	870	887	930	829	934	802	903	880	919	861	805	795	735	727
Crisis Service	724	721	671	728	651	644	709	648	761	652	701	657	632	620	560	572	554	536
Investigation	361	351	314	346	338	334	341	300	361	322	354	346	372	381	280	356	328	319

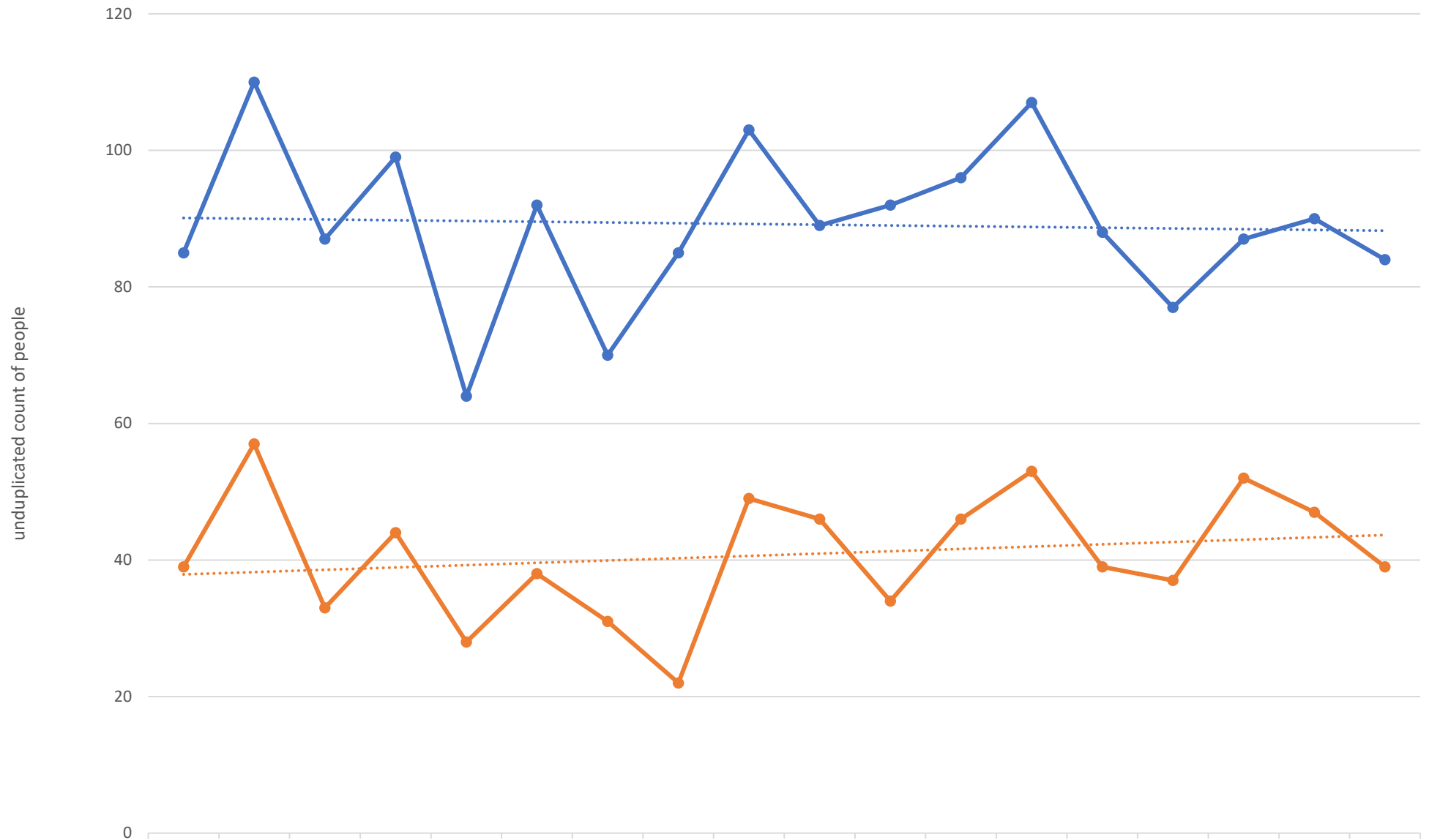
Island - Unduplicated People receiving a crisis system service



San Juan - Unduplicated People receiving a crisis system service

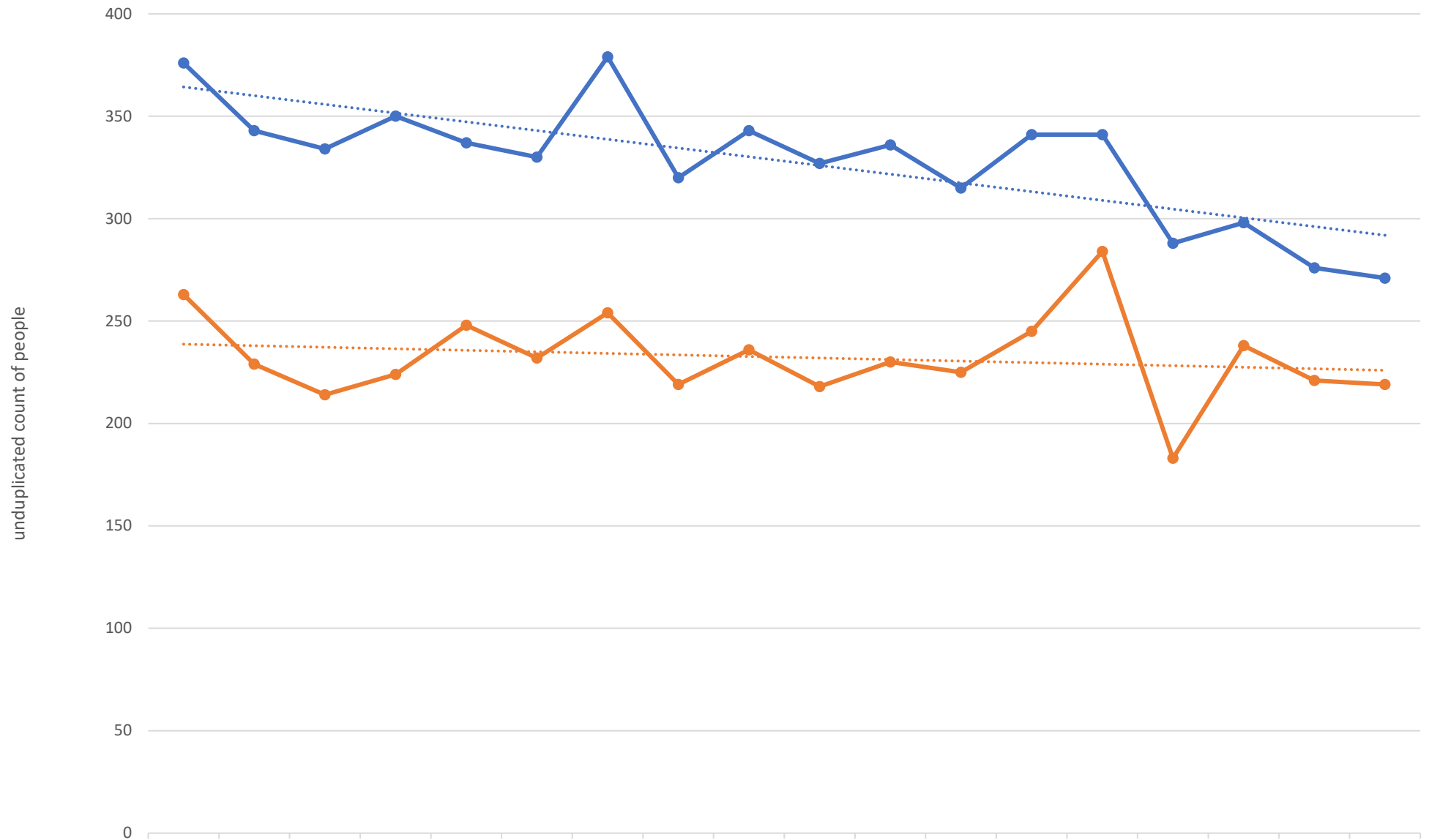


Skagit - Unduplicated People receiving a crisis system service



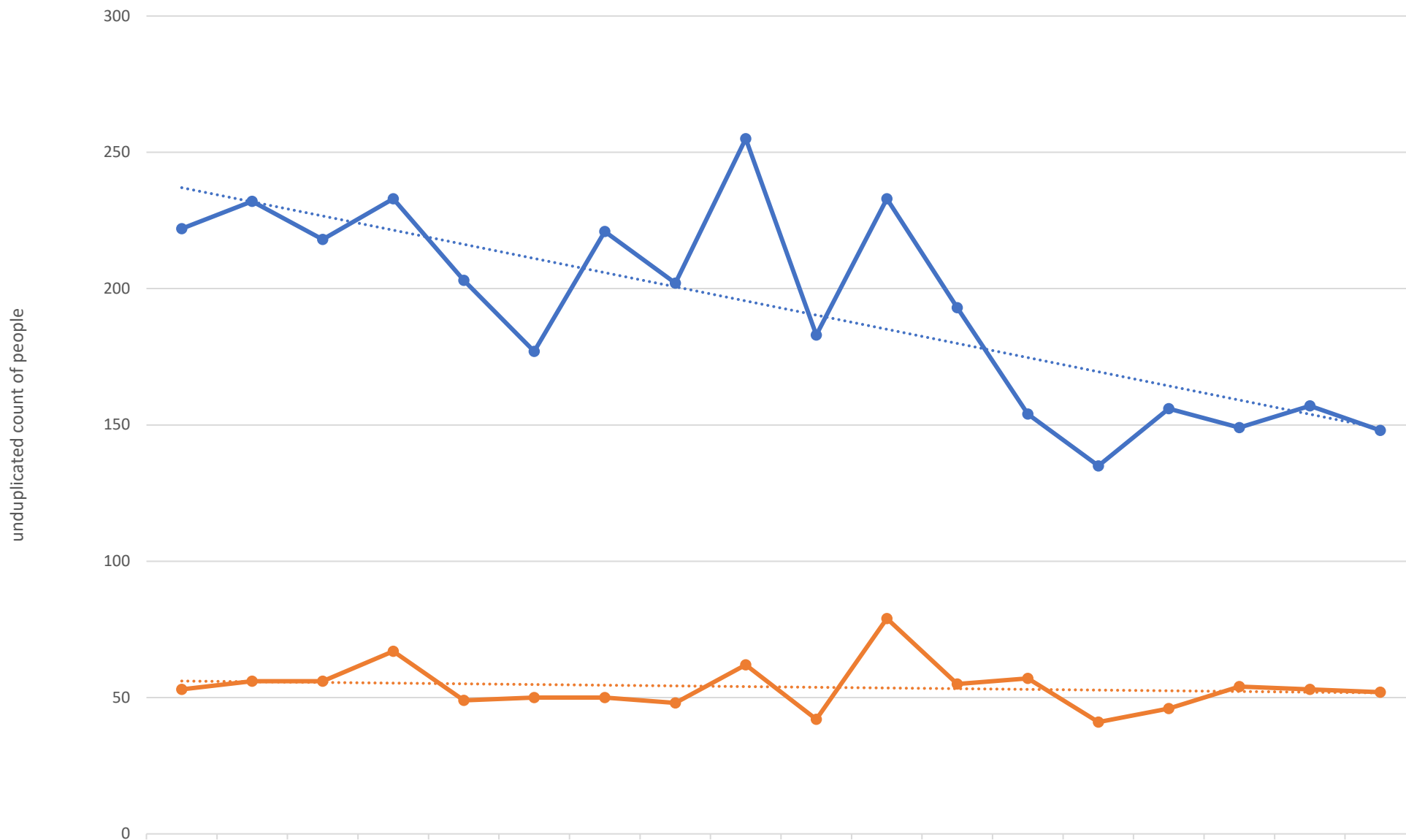
	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
Crisis Service	85	110	87	99	64	92	70	85	103	89	92	96	107	88	77	87	90	84
Investigation	39	57	33	44	28	38	31	22	49	46	34	46	53	39	37	52	47	39

Snohomish - Unduplicated People receiving a crisis system service



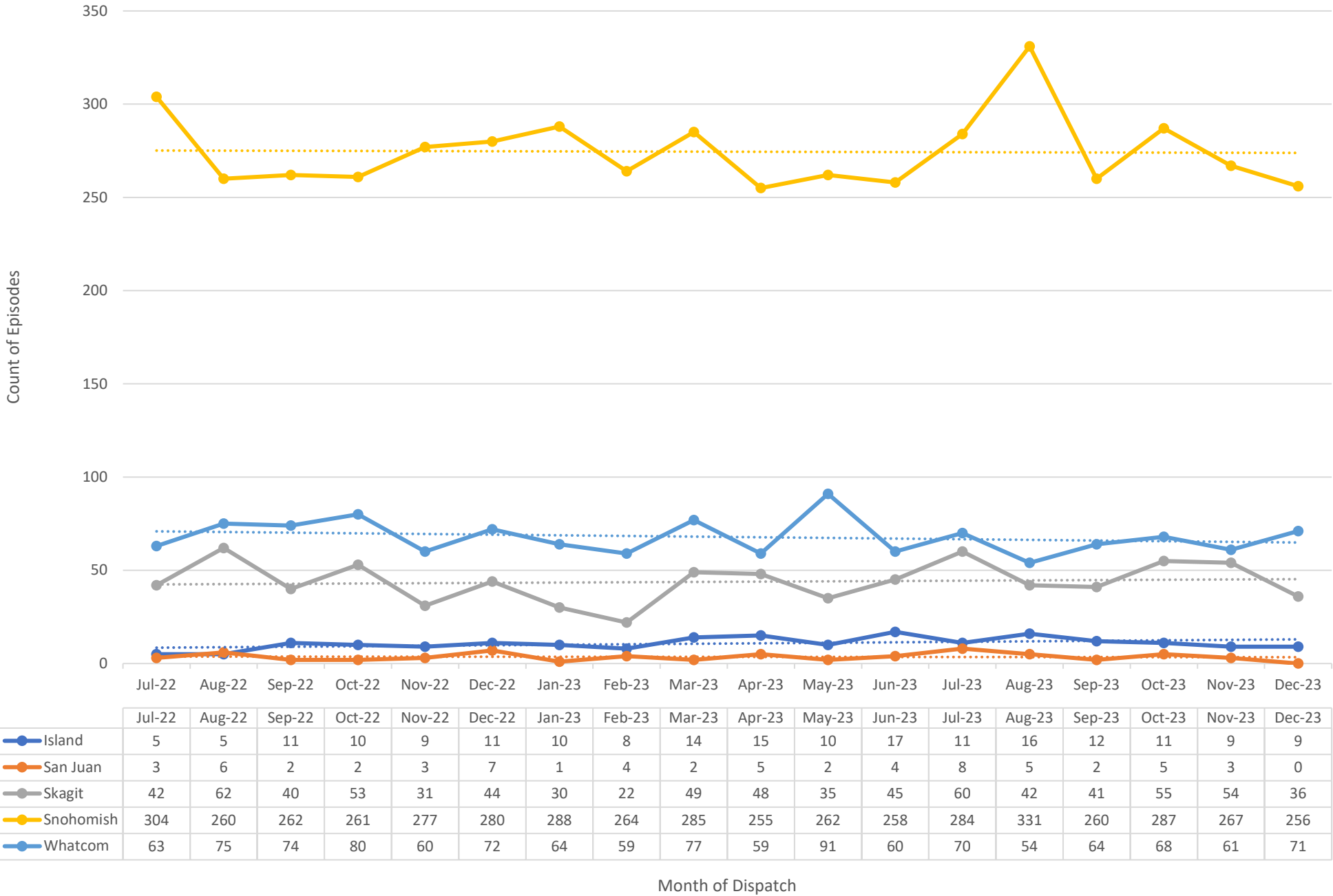
	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
● Crisis Service	376	343	334	350	337	330	379	320	343	327	336	315	341	341	288	298	276	271
● Investigation	263	229	214	224	248	232	254	219	236	218	230	225	245	284	183	238	221	219

Whatcom - Unduplicated People receiving a crisis system service

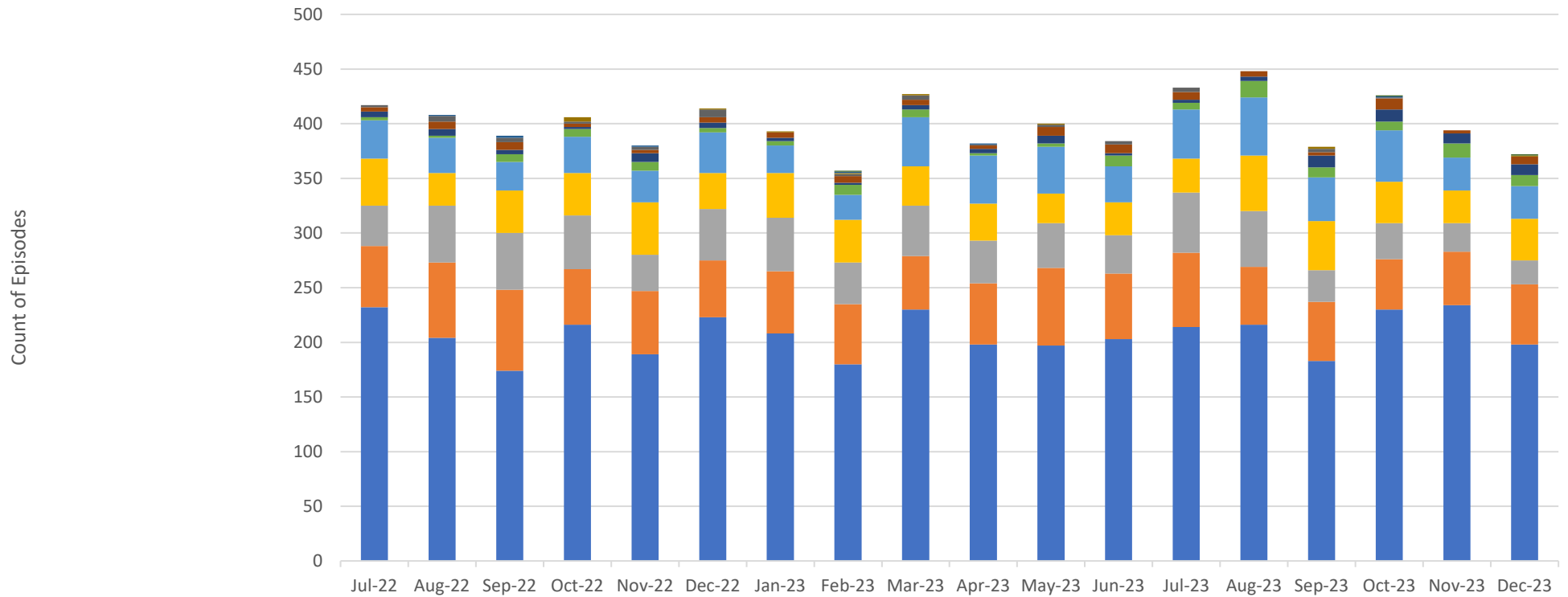


	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
● Crisis Service	222	232	218	233	203	177	221	202	255	183	233	193	154	135	156	149	157	148
● Investigation	53	56	56	67	49	50	50	48	62	42	79	55	57	41	46	54	53	52

Region Designated Crisis Responder (DCR) Investigations



Region DCR Investigation Referral Sources

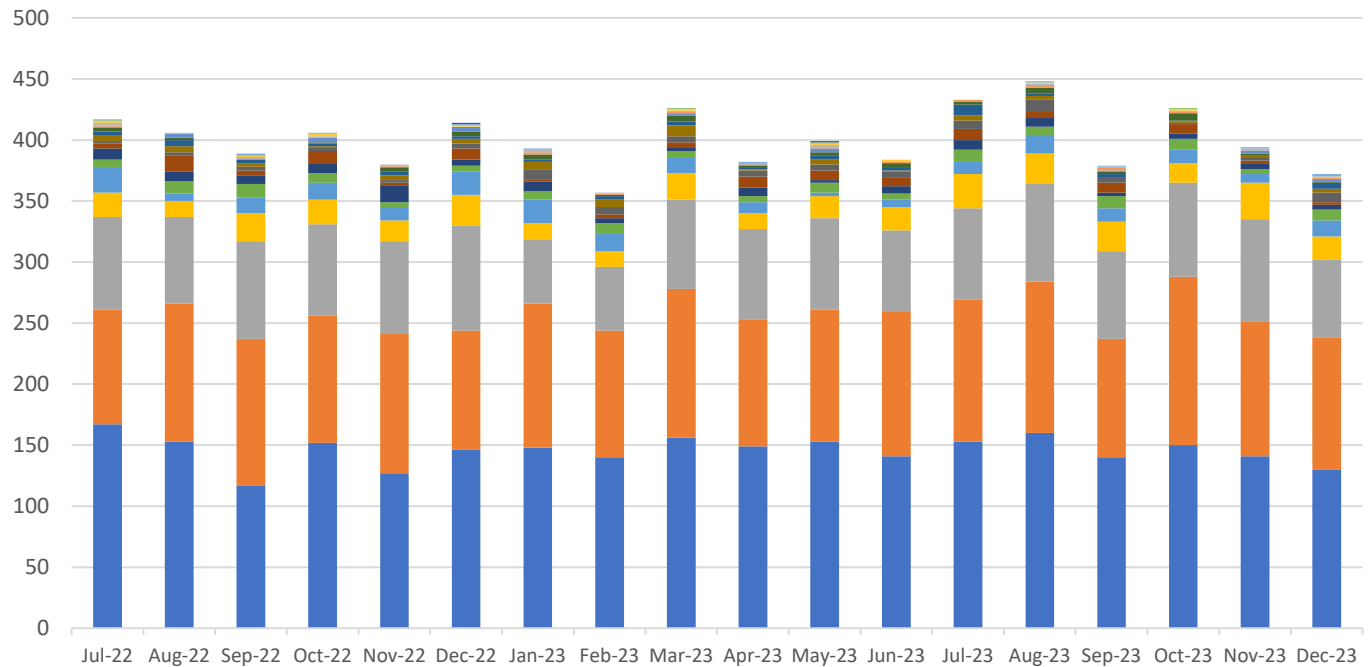


	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
Impact Team Law Enforcement Referral	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	1
Referral from MCR to DCR	0	1	2	0	1	0	0	1	0	1	0	0	0	0	0	1	0	0
School	0	0	0	4	0	1	1	1	1	0	1	0	0	0	2	0	0	1
Community	2	5	4	2	3	7	0	2	4	1	2	3	4	0	3	1	0	0
Care Facility	4	7	7	3	3	5	5	6	5	3	8	8	7	5	3	10	3	7
Social Service Provider	5	6	4	2	8	5	3	2	4	4	7	2	3	4	11	11	9	10
Legal Representative	3	2	7	7	8	4	4	9	7	2	3	10	6	15	9	8	13	10
Law Enforcement	35	32	26	33	29	37	25	23	45	44	43	33	45	53	40	47	30	30
Professional	43	30	39	39	48	33	41	39	36	34	27	30	31	51	45	38	30	38
Other	37	52	52	49	33	47	49	38	46	39	41	35	55	51	29	33	26	22
Family	56	69	74	51	58	52	57	55	49	56	71	60	68	53	54	46	49	55
Hospital	232	204	174	216	189	223	208	180	230	198	197	203	214	216	183	230	234	198

Month of Dispatch

Region DCR Investigation Outcomes

Count of Episodes



Month of Dispatch

Weekly Crisis Metrics Report:

See attached.

Skagit County PAO:

Health Care Authority (HCA) legal team, North Sound ASO, Skagit County Prosecuting Attorney's Office and a representative of Skagit County (Peter Browning) will be meeting virtually on February 7, 2024.

Managed Care Organization (MCO) Contract Negotiations:

North Sound BHASO is currently meeting with all 5 MCOs to negotiate our 2024 contracts. We are establishing updated PMPM's (Per Member Per Month), attempting to add new CPT (Current Procedural Terminology) codes for new bodies or work, and discussing the reconciliation process with all 5 MCOs.

Crisis Stabilization Services – Delegation:

HCA, MCOs, and BHASOs are discussing the delegation of Crisis Stabilization Services including some of the new programs being developed under the 988 initiatives. The original plan was that MCOs and BHASOs would both contract with providers for this body of work, but given the standards and expectations associated with these enhanced teams, and the desire that the BHASOs would provide oversight of these programs meeting their programmatic requirements. North Sound supports this delegation both for programmatic reasons and to simplify administrative burden for the agencies. We are hopeful that a determination will be made soon.

Behavioral Health Department of Commerce applications:

Department of Commerce requires applicants who are seeking behavioral health-focused grants to seek a letter of endorsement from North Sound ASO if they are seeking to create a new program in the North Sound region. Our team has started meeting with applicants when we get the request to understand the programs they are hoping to get started as well as understand if that program is bridging a gap in the community.

Lynnwood Jail and 23 Hour Crisis Facility:

We met with Recovery International this week to get an update on their facility in Lynnwood. They have indicated that their construction should be finished around April and they are beginning to work on start-up purchases such as furnishing. The legislature had sent funds to help support those efforts to North Sound ASO so we are working with the establish billing

protocol. The facility is not yet licensed and likely cannot be until the construction is complete. It is unclear how much current delays at Department of Health could delay their opening.

Olympic Heritage

The new facility in King County, Olympic Heritage has experienced several complications during their opening including a lack of coordination with the King County Prosecuting Attorney's Office. Given that the court system is not ready to fully meet the requirements of this facility, the clients who have been discharged to this lower level of care out of Western State Hospital are being transferred back to Western State Hospital any time they need a courtroom proceeding. North Sound ASO has been working with the state and other ASOs to understand overall clinical impact as well as individual impact to the clients. It is unclear when the issues will be fully remedied.



Contracting Overview

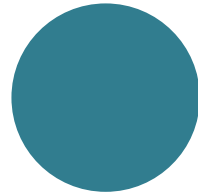
February 6, 2024

Margaret Rojas, Assistant Director
Lisa Hudspeth, Contracts Manager

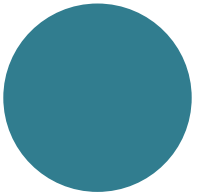
Presentation Elements



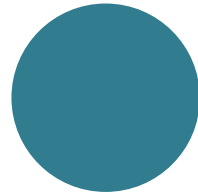
Incoming and Outgoing
Contracts



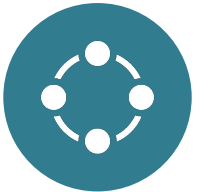
Contract/Program Oversight



Current Provider
Network



Accountability



Contracting Process



Recommended Next Steps

The Basics

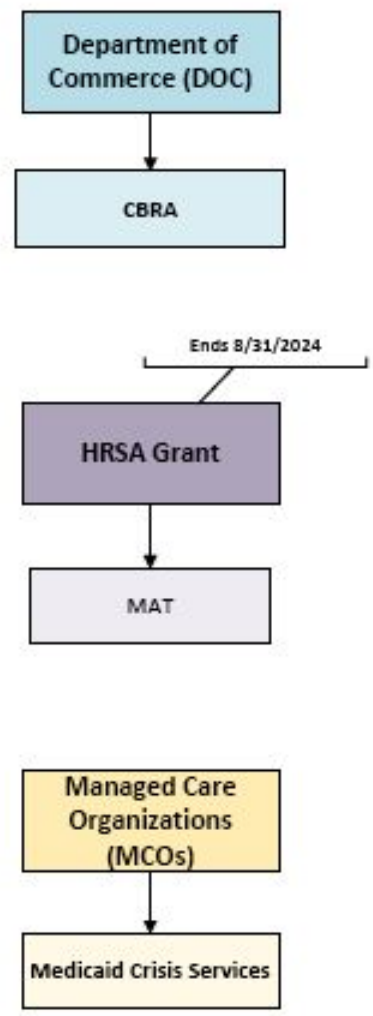
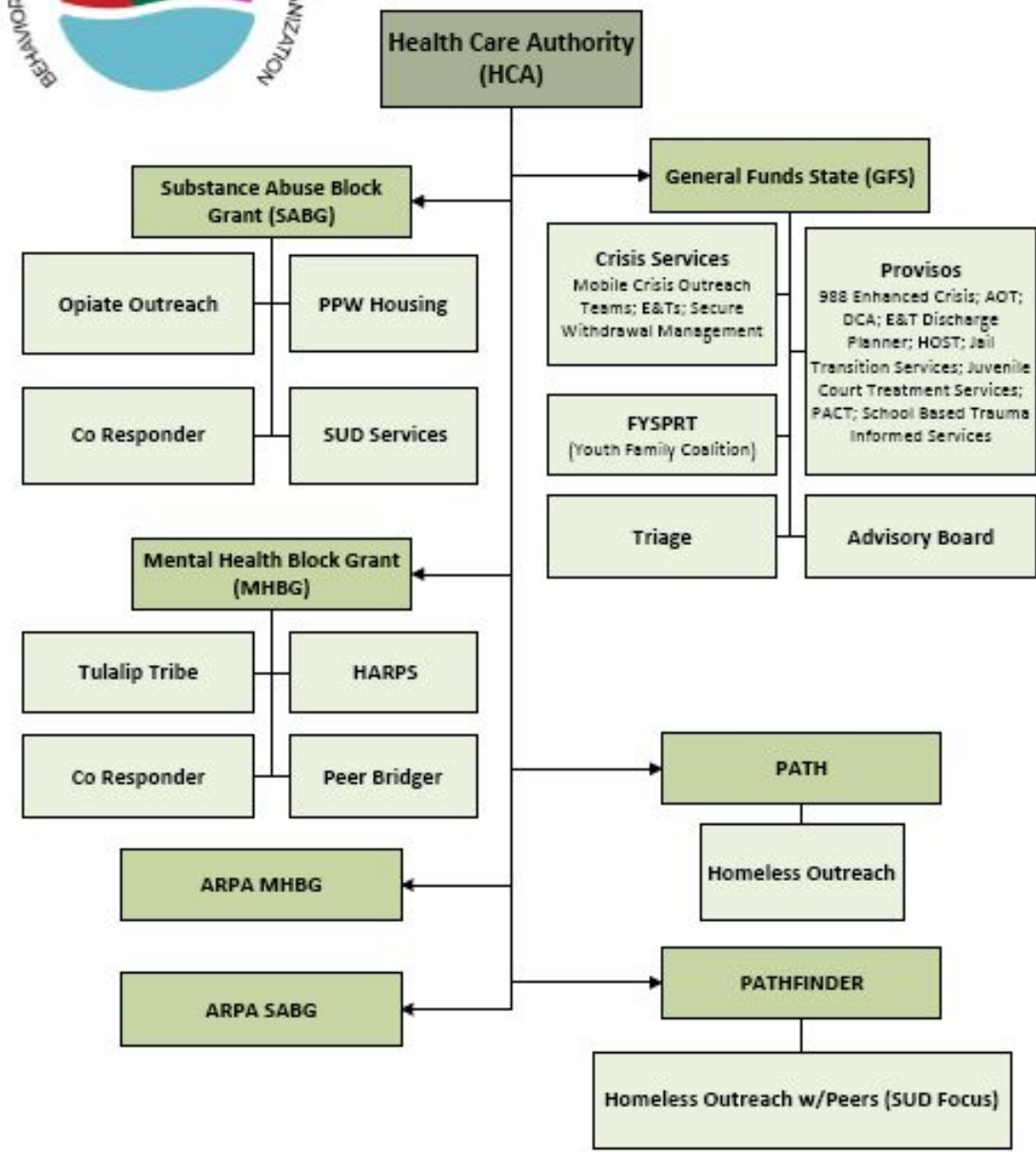
Incoming and Outgoing Contracts





North Sound Behavioral Health Administrative Services Organization

Funding Flow Chart



ACRONYM LIST

AOT	Assisted Outpatient Treatment
ARPA	American Rescue Plan Act
CBRA	Community Behavioral Health Rental Assistance
CJTA	Criminal Justice Treatment Act
DOC	Department of Commerce
DAC	Dedicated Cannabis Account
E&T	Evaluation and Treatment
FYSPT	Family, Youth, System Partner Roundtable
GFS	General Funds State
HARPS	Housing and Recovery through Peer Support
HCA	Health Care Authority
HOST	Homeless Outreach Stabilization and Transition
HRSA	Health Resources and Services Administration
MAT	Medication Assisted Treatment
MCO	Managed Care Organization
MHBG	Mental Health Block Grant
PACT	Program of Assertive Community Treatment
PATH	Programs to Aid in the Transition from Homelessness
PDOA	Prescription Drug and Opioid Addiction
PPW	Pregnant, Post-Partum and Parenting Women
SABG	Substance Abuse Block Grant
SUD	Substance Use Disorder

Current Provider Network

- American Behavioral Health Systems (ABHS)
- Asian American Chemical Dependency Treatment Services (ACTS)
- Bellingham School District
- Bridgeways
- Catholic Community Services
- Community Action of Skagit County (CASC)
- Compass Health
- Conquer Addiction
- Consejo Counseling and Referral
- Evergreen Recovery Centers
- Helping Hands Project Organization
- Holman Recovery Centers
- Hospital Contracts (*Fairfax, PeaceHealth, Providence Health, Smokey Point, South Sound*)
- Mount Baker Presbyterian Church
- Opportunity Council
- Pioneer Human Services
- San Juan County
- Sea Mar Community Health Centers
- Skagit County Human Services
- Snohomish County Human Services
- Snohomish County Superior Court
- Sunrise Services
- Telecare
- Therapeutic Health Services (THS)
- Tulalip Tribes

Contracting Process

Procurement Process with Award and Implementation

CONTRACT IMPLEMENTATION & ONGOING MONITORING

- Provider/Program Onboarding
- Technical Assistance
- Handoff to ASO staff for ongoing program management and monitoring



CONTRACT APPROVAL

- Introduction to Board of Directors (month 1)
- Approval by Board of Directors (month 2)



PROGRAM/SERVICE NEED IDENTIFIED

- Contract received from external entity with new program/service or updated requirements
- ASO identifies need for program/service (new or expansion)



DEVELOP PROCUREMENT APPROACH

- Request for Information/Proposal/Qualifications (RFI/P/Q)



COMPETITIVE PROCUREMENT PROCESS

- RFI/P/Q released
- Review Committee comprised of ASO staff & external stakeholders (Advisory Board, County Coordinator, Board of Directors)



PROVIDER CREDENTIALING INITIATED

- NEW PROVIDERS: Full credentialing process
- EXISTING PROVIDERS: Add site/service (if needed)



Contracting Process

Ongoing Management/Updates



ON-CYCLE CONTRACT UPDATES/AMENDMENTS

Occur every six-months (standard is 7/1 – 12/31, 1/1 – 6/30) or annually (7/1 – 6/30)

Based on contract cycle from external entity



OFF-CYCLE CONTRACT UPDATES/AMENDMENTS

Occur as needed based upon identified need (i.e., budget change or requirement change from external entity)



NEW PROVIDER/SERVICE

Implemented as approved by Board of Directors

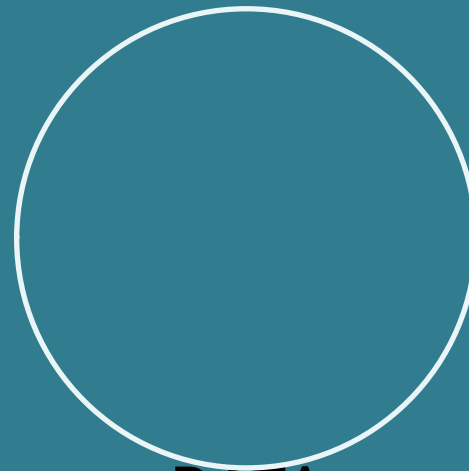


DELIVERABLES

Timely Submission
Completeness
Information/Data
Trends

FISCAL

Timely Submission
Completeness
Invoice Elements
Trends



DATA

Timely Submission
Completeness
Information/Data
Trends

COLLABORATION

Technical Support
Regular Meetings
Stakeholder Engagement

Contract/Program Oversight

Accountability

What happens when concerns are identified?

1

2

3

4

Recommended Next Steps

- Overview of Crisis Services
 - § Measures Monitored
 - § Audit Process
 - § Annual Assessment



*Empowering individuals
and families to improve
their health and well-
being.*

Questions?